

Monetary policy communication and inflation expectations: new evidence about tone and readability

XXVI Meeting of the Central Bank Researchers Network
CEMLA

Gianni Carotta Miguel Mello Jorge Ponce

Banco Central del Uruguay

November 2021

Disclaimer

The views expressed therein are those of the authors and do not necessarily represent the opinion of the Banco Central del Uruguay.

Motivation

When communicating monetary policy to the general public (e.g. firms) instead of professional forecasters:

- How important is the tone of monetary policy communication to anchor inflation expectations to a target?
- Are there differences between the effective tone of monetary policy communication and the perceived tone by economic agents?
- Does readability and perspicuity of monetary policy communication reinforce the effect of the tone?

Our contribution

- Contribute evidence on the impact of monetary policy communication on inflation expectations of the general public (firms):
 - ▶ A negative and statistically significant relationship between the tone of monetary policy communication and inflation expectations
 - ▶ On top of the tone, the readability of monetary policy communication has a statistically significant marginal contribution
 - To so doing:
 - ▶ Propose a new perceived tone indicator by implementing a survey
 - ▶ Compute readability and perspicuity indicators of monetary policy statements
- ⇒ Efforts to continuing making monetary policy communication more accessible to the general public may be worth

TONE INDICATORS

Effective tone indicator (Mello and Ponce 2020)

- We analyze the Monetary Policy Committee releases.
- Using web scraping and text analysis techniques we identify two target words inside each statement: inflation and monetary policy.
- We selected and analyze strings of 13 words that contain one of our target words.
- To characterize the tone of each string we assign a value between -2 and 2 to each one:
 - ▶ -2 means very expansive,
 - ▶ -1 is expansive,
 - ▶ 0 is neutral,
 - ▶ 1 is contractive,
 - ▶ 2 is very contractive.
- The effective tone index of each monetary policy statement is computed as the simple average of the values assigned to the corresponding strings.

Perceived tone indicator

- We propose an indicator of the tone of monetary policy communication that accounts for the perception of readers.
- The indicator of perceived tone does not focus on the content of the communications but on the perception or sentiment of the readers.
- If agents were totally rational, there should be no discrepancies between the indicators. But they aren't.
- Individuals may slowly modify their perceptions by discarding any new information that is not aligned with their previous beliefs (Rabin 1993),
- They may suffer a confirmation bias by giving more weight to new information that reaffirms their previous thought (Tversky and Kahneman 1973).
- The set of prior information available to an agent can affect the interpretation of the communications (Babcock and Loewenstein 1997).

The survey

- Distributed in two batches in a three-month period, between September and November 2020.
- BCU members and advanced Economics students.
- Participation was voluntary.
- The text of the monetary policy releases was divided into sentences, and each question contains a single sentence.
- The respondents were asked to classify according to the tone perceived as : ‘contractive’, ‘expansive’ or ‘neutral’ or ‘does not apply’.
- Questions (a sentence of the 586 for all the statements) are assigned randomly.
- Background information: Inflation, GDP growth, policy rate, unemployment.
- 49 respondents
- 1.310 responses

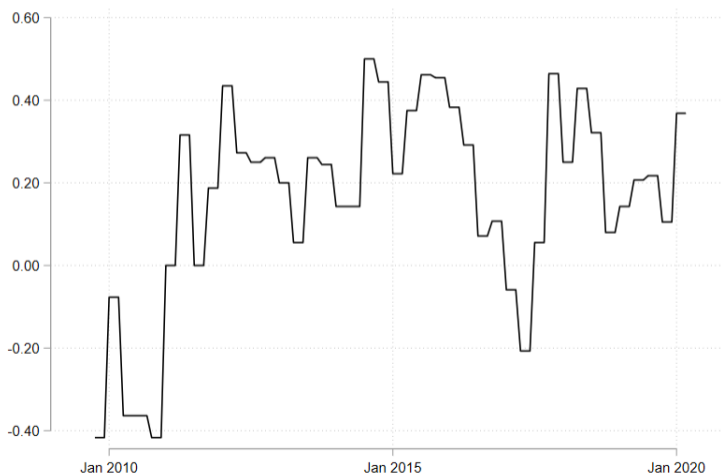
Perceived tone indicator

- The tone indicator of each communication includes all the answers, except those classified as *Not apply*.
- $Contractive_c$ are the total number of sentences considered as contractive for the statement c .
- $Expansive_c$ are the total number of sentences considered as expansive for the statement c .
- $Neutral_c$ the total number of sentences considered neutral.
- The tone of the statement is calculated as follows:

$$Tone_c = \frac{Contractive_c - Expansive_c}{Contractive_c + Expansive_c + Neutral_c}.$$

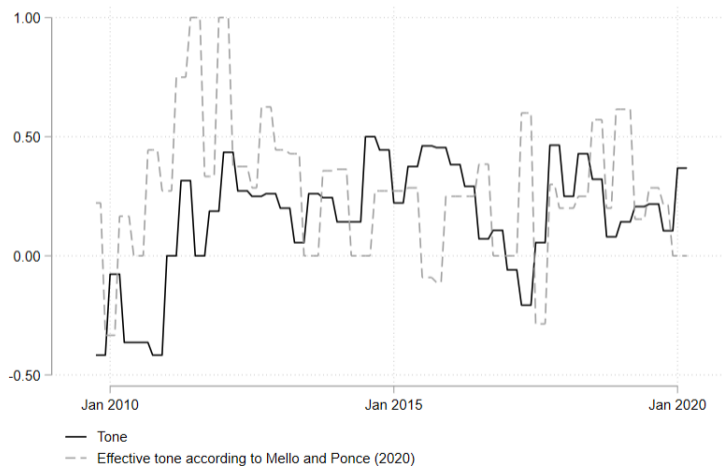
Perceived tone indicator

Figure: Perceived tone of monetary policy communication



Comparison

Figure: Perceived tone vs effective tone of communication



READABILITY AND PERSPICUITY

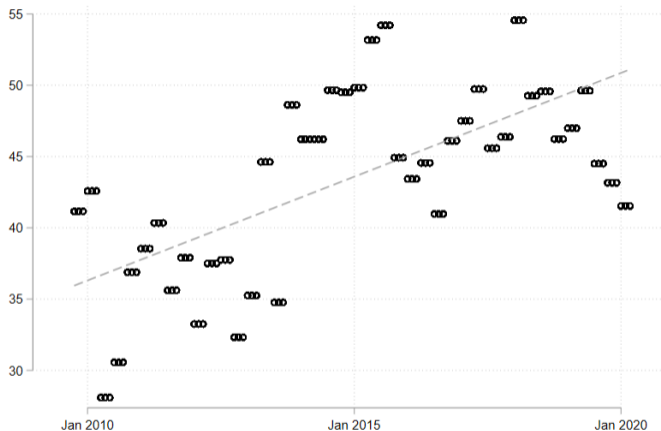
Readability according to Fernandez-Huerta (1959)

$$\textit{Readability} = 206,84 - 0,60 \times P - 1,02 \times F, \quad (1)$$

where P is the average number of syllables per 100 words and F is the average number of words per phrase.

<i>Index</i>	<i>Grade</i>	<i>Style</i>
0-30	Professional	Very difficult
30-50	University	Difficult
50-60	High school	Somewhat difficult
60-70	7 u 8	Normal
70-80	6	Somewhat easy
80-90	5	Easy
90-100	4	Very easy

Figure: Readability of monetary policy communication using Fernández-Huerta (1959)



- The reading of the monetary policy communication has been made simpler, although it persists at a high level of difficulty.

Perspicuity according to Pazos (1993)

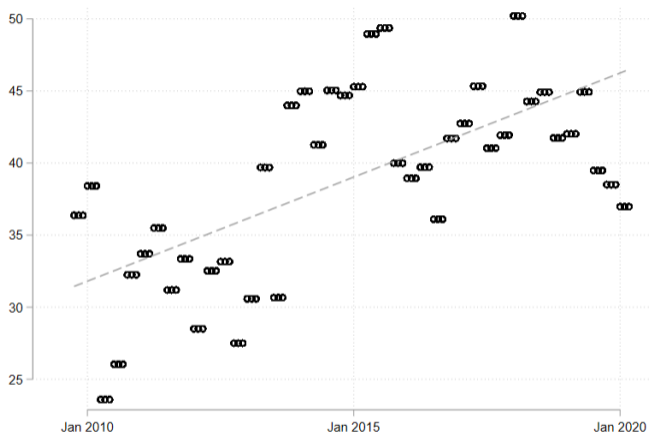
- Pazos (1993) focus on the clarity and transparency of the text.

$$\text{Perspicuity} = 207 - \frac{62,3 \times S}{P} - \frac{P}{F}, \quad (2)$$

where S is the number of syllables, P is the number of words, and F is the number of phrases.

<i>Index</i>	<i>Grade</i>	<i>Style</i>	<i>Type</i>
0-15	Professional	Very difficult	Scientific
16-35	Graduate student	Difficult	Technical
36-50	University	Somewhat difficult	Literature
51-65	Popular	Normal	Media
66-75	12	Somewhat easy	Novels
76-85	11	Easy	News
86-100	6 a 10	Very easy	Comics

Figure: Perspicuity of monetary policy communication using Pazos (1993)



- The reading clarity in communication has improved, but still remains at "difficult" or "somewhat difficult" levels.

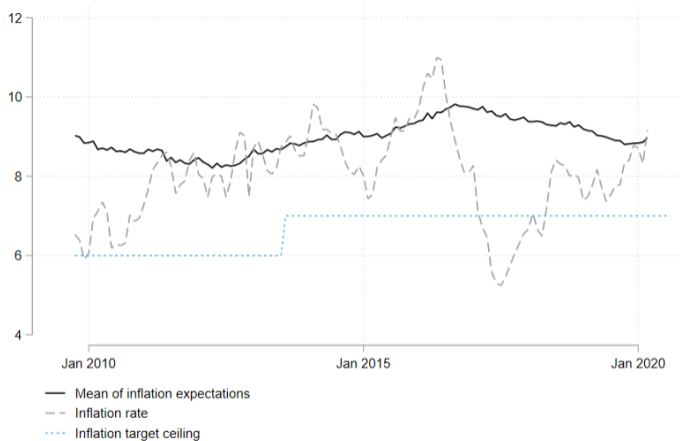
EMPIRICAL ANALYSIS

The Data: Inflation Expectations Survey

- Was monthly sent to 500 firms, with an average response ratio of 77% since October 2009, and a minimum response ratio of 44%.
- 591 companies throughout the entire period were covered by the sample, between October 2009 and March 2020.
- It's representative of all the private non-financial nor agricultural firms with 50 employees or more.
- 3 different horizons: the current year, the next 12 months and the next 24 months.

Sector	Sample	Population
Manufacturing	41.48	46.60
Trade & commerce	29.99	23.06
Services	18.40	14.96
Health	4.47	11.61
Primary activities	2.36	1.06
Education	1.99	1.73
Utilities	0.58	0.74

Inflation rate and inflation expectations



- Inflation and expectations are anchored in a higher level, above the target almost all the period of analysis.

Table: Descriptive statistics

<i>Variable</i>	<i>Obs.</i>	<i>Mean</i>	<i>Std.Dev.</i>	<i>Min</i>	<i>Max</i>
Inflation expectations	46.580	8,95	2,057	5	25
Inflation	46.552	8,01	1,16	5,24	11
Short-term interest rate	46.552	9,76	2,60	6,25	15,66
Tone	46.580	0,15	0,25	-0,42	0,50
Tone without most active	46.580	-0,18	0,27	-0,60	0,40
Effective tone	46.580	0,28	0,29	-0,33	1
Readability	46.580	42,80	6,62	28,09	54,56
Perspicuity	46.580	38,24	6,69	23,59	50,20

Empirical strategy

$$E_{it}(\pi_H) = \alpha_i + \beta_1 E_{it-1}(\pi_H) + \beta_2 \pi_{t-1} + \beta_3 i_t^{st} + \beta_4 \text{Tone}_t + \beta_5 \text{Tone}_t \times \text{Readability}_t + \varepsilon_{it},$$

- $E_{it}(\pi_H)$ is the inflation expectation of firm i at time t for the monetary policy time horizon.
- π_{t-1} is the observed annual inflation rate.
- i_t^{st} is the short-term interest rate in period t .
- Tone_t is the indicator of the tone of the monetary policy communication (effective or perceived) available in period t .
- $\text{Tone}_t \times \text{Read}_t$ accounts for the combined effect of tone and readability.
- We estimate using Two steps Generalized Method of Moments (GMM), robust and includes time fixed effects.

Main results

Table: Main results

	M1	M2	M3	M4
Expectations ($t - 1$)	0,109 ** (0,031)	0,103 ** (0,031)	0,110 *** (0,031)	0,102 ** (0,031)
Inflation ($t - 1$)	0,321 *** (0,012)	0,338 *** (0,013)	0,321 *** (0,012)	0,335 *** (0,013)
Short-term interest rate	-0,379 *** (0,028)	-0,293 *** (0,026)	-0,379 *** (0,029)	-0,297 *** (0,027)
Perceived tone	-0,166 *** (0,018)		-0,166 *** (0,018)	
Effective tone		-0,142 *** (0,010)		-0,144 *** (0,010)
Perceived tone \times Readability			-0,001 * (0,012)	
Effective tone \times Readability				-0,024 ** (0,009)

Table: Robustness: perspicuity

	M7	M8	M9	M10
Expectations ($t - 1$)	0,110 ** (0,031)	0,110 ** (0,031)	0,102 ** (0,031)	0,102 ** (0,031)
Inflation ($t - 1$)	0,321 *** (0,012)	0,321 *** (0,012)	0,335 *** (0,013)	0,335 *** (0,013)
Short-term interest rate	-0,379 *** (0,029)	-0,379 *** (0,029)	-0,297 *** (0,029)	-0,296 *** (0,028)
Perceived tone	-0,165 *** (0,018)	-0,165 *** (0,018)		
Perc. tone \times Pazos (1993)	-0,003 * (0,012)			
Perc. tone \times Cantalejo et al. (2008)		-0,003 * (0,012)		
Effective tone			-0,144 ** (0,010)	-0,144 *** (0,010)
Eff. tone \times Pazos (1993)			-0,025 ** (0,009)	
Eff. tone \times Cantalejo et al. (2008)				-0,025 ** (0,010)

Final Remarks

- We construct a new indicator of the *perceived tone* that complements traditional indicators of the *effective tone* of monetary policy communication.
- We compute indicators on the readability and perspicuity of monetary policy communication.
- We find that readability has improved through time, but there is still difficult.
- We find a negative and statistically significant relationship between the tone of monetary policy communication and inflation expectations.
- Coefficients are similar using either the indicator of the perceived tone or the effective one.
- Monetary policy communication is a powerful to keep expectations anchored, even when they are above the inflation target.
- Additionally, simpler communication reinforces the negative effect of the tone over the inflation expectations of firms.

THANK YOU!

References

- Babcock, L. and Loewenstein, G. (1997), ‘Explaining bargaining impasse: The role of self-serving biases’, *Journal of Economic Perspectives* (11), 109–126.
- Cantalejo, I. M. B., Lorda, P. S., Melguizo, M., Labella, I. E., Angulo, M. I. M. and Robles, P. (2008), ‘Validación de la escala inflesz para evaluar la legibilidad de los textos dirigidos a pacientes’, *Anales del sistema sanitario de Navarra* .
- Fernández-Huerta, J. (1959), ‘Medidas sencillas de lecturabilidad’, *Revista Consigna* .
- Mello, M. and Ponce, J. (2020), Fiscal policy and inflation expectations, Working Paper WP004-2020, Banco Central del Uruguay.
- Pazos, F. S. (1993), Sistemas predictivos de legibilidad del mensaje escrito: Fórmula de Perspicuidad, PhD thesis, Universidad Complutense, Madrid.
- Rabin, M. (1993), ‘Incorporating fairness into game theory and economics’, *The American Economic Review* pp. 1281–1302.
- Tversky, A. and Kahneman, D. (1973), ‘Availability: A heuristic for judging frequency and probability’, *Cognitive Psychology* (5), 207–232.